

## **Member Secure Account** and Mobile App

## Quickly access your benefits

Log in at harvardpilgrim.org/login or activate your secure online account at harvardpilgrim.org/create or via the Harvard Pilgrim mobile app<sup>1</sup>, to quickly and securely access your health plan benefits information.

- > Understand your coverage
- > Check your claims, referrals, and authorizations
- > View plan limits, including your out-of-pocket costs
- > Find a doctor or a hospital

- > Select or change your Primary Care Provider (PCP)
- > Estimate your costs<sup>2</sup>
- > Access health and wellness resources
- View your ID card and add it to your Apple Wallet or Google Pay













Activate your secure account by visiting harvardpilgrim.org/create or download the Harvard Pilgrim mobile app.

Some features are website features integrated into the mobile app: change PCP, ID Card, Other Documents, Plan Documents. Other features while offered on the website, function differently on the mobile app: claims, eligibility and deductible tracker, and provider search.

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<sup>&</sup>lt;sup>2</sup>Estimating costs feature is not available on the mobile app