

# *Simmons Employee MBTA FAQ:*

**Why is Simmons making this change to offer 10-ride passes?** As we adapt to the changing workplace landscape, Simmons understands there are many variables to planning your commute to work. We hope this expanded offering will assist in balancing your in-person job needs and commuting needs as well as minimize transportation related costs.

**Will my MBTA rates increase with this change?** No. Simmons has increased the maximum monthly maximum contribution to \$150 (from \$130), prorated based on your benefit-eligible status and mbta election, therefore most commuter rail monthly pass holders will see a slight decrease in cost.

**What new MBTA offerings are there?** As of September 1, 2022, employees will be able to purchase up to two 10-ride Commuter Rail passes per month. Prior to this enhancement, we have only offered monthly Commuter Rail passes.

**What is the cost of the new 10-ride passes?** Updated rates can be found on the [Benefits & Compensation Website](#) under MBTA Subsidy. You may also view the monthly costs [HERE](#).

**How do I order a monthly MBTA pass or a monthly 10-ride pass?** Employees must complete their orders in [Workday](#). Monthly orders will be automatically renewed each month unless you change, cancel or update your MBTA election in [Workday](#). Please reference this helpful [job aid](#) to assist you with making your election.

**How can I pick up my monthly MBTA pass or 10-ride pass?** Monthly Bus passes and Link passes are automatically renewed to the same Perq card each month, if you have an active election in Workday. Commuter rail pass holders will continue to pick up their monthly passes in the HR Suite the last week of the month located in the MCB, suite A250. 10-Ride pass holders will need to download the mTicket app using their Simmons email address. 10-Ride passes will be loaded to this app, if you have an active election in Workday. *Please be aware that 10-ride passes expire 90-days after purchase and do not provide access to the subway lines (blue, orange, green, red or silver lines).*

- [Apple App Store \(iPhone\)](#)
- [Google Play Store \(Android\)](#)

**Can I order more than 1 MBTA offering per month?** Employees may choose to order a Monthly Pass **or** two 10-Ride Monthly passes per month. You may not order both.

**How often can I change my order?** Employees may change their orders monthly, if they would like. The deadline to make changes or updates is by the 10th of the month, any changes are then effective the 1st of the month following. All changes must be made in [Workday](#).

**Who should I contact if I have additional questions?** If you have additional questions please contact [benefits@simmons.edu](mailto:benefits@simmons.edu).