

## Service Offerings and Opportunities for Collaboration

CFE	Simmons Online	Technology
Year 1 • 2012-2013 Faculty Seminar: Teaching Well, Saving Time Year 2 • College wide workshops • Grants for individuals • Teaching awards • Teaching support • Mentoring • Reading groups • Brown bag sessions	<ul> <li>Curriculum design- online and blended</li> <li>Course development- online and blended</li> <li>Student concierge services</li> <li>Program Marketing and Admission- in conjunction with central function</li> <li>Faculty development and support</li> <li>Training for online instruction and course development</li> <li>Project management</li> </ul>	<ul> <li>Enterprise Applications and Support</li> <li>Application Hosting</li> <li>Information Security</li> <li>Project Management</li> <li>Campus Print</li> <li>Desktop support</li> <li>Software support</li> <li>Phones/ telecommunications support</li> <li>Infrastructure management and support</li> <li>Enterprise Reporting</li> <li>Troubleshooting</li> <li>IT Training</li> </ul>
Consultation for individual faculty	Consultation for individual faculty	
Assessment support     Tools , resources and     recommendations to enhance	Collaboration across service units	
teaching     Simmons Fellowship Program (in collaboration with Simmons Online)	Simmons Fellowship Program (in collaboration with Simmons Online)	LMS support and training     Media / Production support     Special requests     Multimedia services
	Collaboration across service units	Classroom technology and support